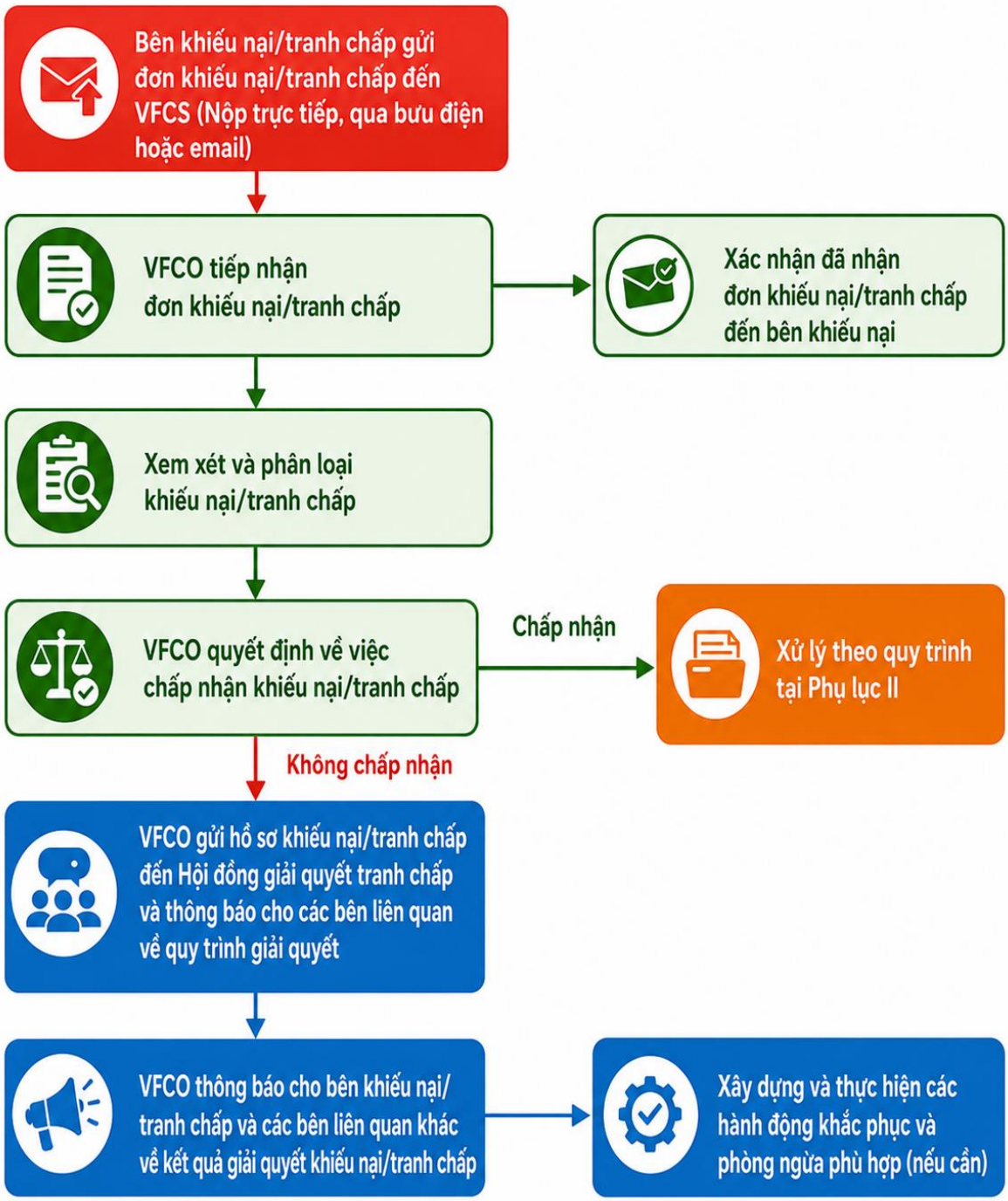QUY TRÌNH GIẢI QUYẾT TRANH CHẤP, KHIẾU NẠI
(VFCS/PEFC GD 1010)